

# ESL CAREERLINK

**1:1 CLASS**  
4 times (180mins)

**ENGLISH SKILL**  
Care

**HOTEL**  
Practical Learning

Hotel Internship  
**CERTIFICATE**

**Throughout your English learning journey, seize the unique chance for a hotel internship.**

ESL CareerLink program aims to enhance English proficiency from basic to advanced levels. With the distinctive feature of Joyful Education, studying while staying at a hotel, it is designed to provide opportunities to gain practical hotel experience and receive relevant certificates. This program takes place at the T-SHINE Hotel where Joyful Education is located, and it is open to non-majors and majors alike. Improve your English communication skills through various experiences at the hotel while studying English, and enhance your competitiveness in the job market by participating in real-world tasks alongside professionals. An internship certificate is a bonus!



## CURRICULUM

ESL CAREERLINK	
06:30-10:00	BREAKFAST
08:40-09:25	<b>1:1 Start-up A</b>
09:30-10:15	<b>1:1 Start-up A</b>
10:25-11:10	<b>Hotel Internship</b>
11:15-12:00	<b>Hotel Internship</b>
11:30-13:00	LUNCH
13:00-13:45	<b>Hotel Internship</b>
13:50-14:35	<b>Hotel Internship</b>
14:45-15:30	<b>1:1 Start-up B</b>
15:35-16:20	<b>1:1 Start-up B</b>
16:30-17:15	<b>Free Time</b>
17:20-18:05	
18:00-19:00	DINNER



- SMART 4 SKILLS**  
Writing, Reading, Speaking, Listening
- Hotel Management**  
Practical Experience  
★ Golf/Yoga - Local registration and Payment
- Hotel Management**  
Practical Experience
- SMART 4 SKILLS**  
Writing, Reading, Speaking, Listening
- Enjoy & Relax**  
Golf, Yoga, Massage, Shopping mall  
★ 1:1 class can be added (additional charge)

## LEVEL SYSTEM

CAMBRIDGE LEVEL		IELTS
<b>C2</b>	Proficiency	8.0-9.0
<b>C1</b>	Advanced	7.0-7.5
<b>B2</b>	Upper-Intermediate	6.0-6.5
<b>B1</b>	Intermediate	4.0-5.5
<b>A2</b>	Pre-Intermediate	0-3.5
<b>A1</b>	Beginner	-
<b>PRE A1</b>	Starter	-

## Textbooks

- Pearson Start-up
- Speakout

## Contents

- Reading, Writing, Listening, Speaking
- Special Class
  - Music, Pattern, Survival English
- Free Time
  - Golf, Yoga, Shopping mall(Free shuttle bus)

<b>INCLUDED</b>	Admission fee, Tuition, Hotel room, Meals, Hotel amenities, Laundry, Housekeeping
<b>NOT INCLUDED</b>	Airport pick-up/drop-off, Visa extension fees, SSP, SSP I-card, Airfare, Travel insurance, Outdoor activities, Hotel service&maintenance fees

# 5 STRENGTHS



## English Program

Helps enhance English skills necessary for hotel work, based on everyday English



## Practical Experience

Students can gain hands-on experience by working in various departments of the hotel.



## Cultural Exchange

Learn and share cultures with students from various nationalities, forming an international network of relationships.



## Networking

Provides an excellent opportunity to network with professionals within the hotel industry, potentially leading to future job opportunities.



## Internship Certificate

It can serve as a unique credential even for non-majors and can be helpful for those seeking employment in related industries.



## Front Desk Training

- Introduction to basic principles and processes
- Learning procedures for room reservation, check-in, and check-out
- Practice scenarios for customer service and problem-solving
- Learning scenarios for reservation confirmation, payment processing, and room change



## Room Service Training

- Introduction to types and processes
- Learning tasks such as room cleaning, room service, and facility maintenance
- Practice scenarios for reporting room status, handling requests, and managing customer feedback
- Practice scenarios for problem-solving



## Food and Beverage Service Training

- Introduction to types and processes
- Learning tasks such as taking orders, serving, and processing payments
- Practice scenarios for customer service and handling order changes
- Learning scenarios for menu description, recommendations, and handling special requests



## Hotel Facility Management and Operations Training

- Introduction to types of tasks and their importance
- Learning tasks such as facility maintenance, safety procedures, and facility reservations
- Practice scenarios for problem-solving and handling emergency situations
- Learning English conversation skills necessary for facility management

